

Dear Valued Patients,

We hope this letter finds you in good health. We are writing to share some exciting news regarding the Carlisle Medical Centre. We are thrilled to inform you that we will be relocating our clinic to a new, upgraded facility to better serve your healthcare needs. The move will take place in the **Spring of 2024** and we want to ensure that you are well-informed about this transition.

Our new building is actively being built at **105 Clappison Avenue, Waterdown** (1 block from Highway 6, off Parkside).

Why are we moving? We understand that the Carlisle Medical Centre has been a cornerstone of the Carlisle community for many decades and some of you may have strong feelings about this move. We want to assure you that the decision to relocate has been made with the utmost consideration for our patients. The new facility offers a more spacious environment, enabling us to enhance the care we provide to you. The new clinic will have dedicated work space for our allied health team. We are also committed to training the doctors of tomorrow and the larger footprint will allow the doctors to take on residents and medical students from McMaster on a regular basis. It will also enable us to expand our services by offering group sessions for our patients and ensure a more comfortable experience for everyone who visits our clinic.

During this relocation process, we want to assure you that we will do everything possible to minimize any inconvenience to you. We have meticulously planned the move to ensure a smooth transition. Our plan is to close the clinic on a Friday and start seeing patients in the new space on a Monday. Our dedicated team of healthcare professionals will continue to deliver the same exceptional care you have come to expect from us.

As we get closer to the move date, we will provide you with all the important details you need to know. We genuinely appreciate your trust in our clinic and the opportunity to care for your health. We look forward to welcoming you to our new facility and to serving you in an even better setting.

If you have any questions or concerns regarding the move, please do not hesitate to contact us.

Thank you for your understanding, patience, and ongoing support as we embark on this exciting new chapter for the **Carlisle Medical Centre**. Together, we can continue to make a positive difference in your healthcare journey.

Warm regards,

The Doctors and Staff of the Carlisle Medical Centre