

# Carlisle Medical Centre

## 2020 News Letter

1493 Centre Road, Carlisle, Ontario L0R 1H0

905 689-3301

Dear Patient,

Due to the current Public Health situation related to the COVID-19 (Coronavirus) we are asking ALL Patients to AVOID visits to our office unless absolutely necessary.

We will be screening ALL patients over the phone prior to booking an appointment and ask that only patients and their caregivers come to the office. Our reception staff may offer you a telephone consultation with your physician at which time an appointment time for a call will be provided to you. If you require a prescription renewal please call your pharmacy to send us a fax request. The \$20.00 dollar renewal fee will be waived at this time.

These measures have been put in place to protect you, your families and ourselves.

Please check our website for frequently updated information at [carlislemedical.ca](http://carlislemedical.ca)

For more information about COVID-19 go to Ontario Ministry of Health Web site or World Health Organization.

Yours Truly,  
Darlene Dumont, Executive Director

### What's New?

In the near future will be implementing an online appointment booking system. Until we work out some of the kinks we will be gently integrating the new system into the practice only allowing for a limited number of appointments that can be booked on line. The next time you are in the clinic please ensure we have your correct personal information (i.e., address, direct contact phone number and email address.)

### What is a Locum?

A locum is a fully qualified doctor who has completed all of their family medicine training. They are hired by the clinic to replace a vacationing physician (like a substitute teacher). A locum may be covering your physician's practice for a day, a week or several weeks. They are available to see you while your doctor is away. This ensures that your medical needs are dealt with in a timely manner even though your doctor may be away from the office.

### What is a Resident?

A resident is a recently graduated doctor who has completed medical school and is getting family medicine specific training for a two year period before working independently. Our physicians often supervise residents from McMaster so you may be asked to see a resident when calling for an

### To the patients of Dr. McCarrel

As some of you are already aware, I am expecting my first baby in early April. I will be taking 7 months away from work to care for my little one, from mid-March to Thanksgiving. I want to reassure you my practice will be fully covered while I am away, and I will return in mid-October, 2020.

I would like to welcome Dr. Nicole Pinto to the clinic, as she will be covering the majority of my practice until I return. Dr. Pinto completed her residency training in Halton, through McMaster University and has been working locally at other family practices for the last few years. Also, some of you have met Dr. Nicole Carpe who currently covers one day a week of my practice and will continue to do so while I am away. Between Dr. Pinto and Dr. Carpe, all of my usual hours, including Tuesday evenings, will remain the same. All other services that are available to you through the Carlisle Medical Centre will continue on as usual.

I wish you all well in my absence and will see you again in the fall!

Sincerely,  
Dr. Heather McCarrel

### Going Away?

**Did you know that travel medicine advice and services for traveling outside of Canada are not covered by OHIP? Whether you see our clinical pharmacist, your own doctor or a travel clinic, you will need to cover the cost of the visit and/or vaccines as we are unable to bill OHIP for anything that is travel related. Remember to give yourself plenty of time before you travel to seek medical advice since some treatments/vaccines take time to work.**

Visit us at our website  
[www.carlislemedical.ca](http://www.carlislemedical.ca)



Remember on your next visit to check your personal information for accuracy and provide us with your email address.